

Return Merchandise Authorization (RMA)

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MR Coils - Made to Measure

ISO 13485 | 21CFR820

Shaded fields are mandatory.

Contact Informatio	n
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Sender	Return Delivery Address (if applicable and different from sender's address)		
Technical Contact			
Reference number/			
Quotation			

Product Information

Model Type	REF	SN	Coil / Product Designation

Reason for Return

□ Service/ Repair	Product Modification		Return of Loaner
Description of Defect			
or Modification			
(if applicable)			
In case of	□ I need a cost estimation prior to repair.		
non-warranty repairs:	□ I will accept invoices up to 1 500 EUR or up to EU	JR.	

Disinfection

Important: Any item returned to RAPID Biomedical must be free of	All returned items have been
pollution, contamination, and other dangerous substances (including	decontaminated before shipment.
but not limited to toxins, corrosive agents, radioactive or otherwise	
biologically harmful substances).	
The sender and the signer of this form are both liable for any harm or	
damage caused due to noncompliance of this requirement.	(Signature)

Authorized Signature

name and	place	
signature	and date	

Shipment Information

In order to prevent transport damage, package the products in the original box and send them to:
RAPID Biomedical GmbH
Service & Repairs
Kettelerstrasse 3 – 11
97222 Rimpar, Germany
Enclose a filled in and signed hardcopy of this form with the shipment!
If desired we can provide a return shipping label for an insured shipment at low rates. Please provide
dimensions and weight to <u>service@rapidbiomed.de</u> .
Internal Use Only: Eingegangene Teile